Jeremy Webb

# Objective

To demonstrate my ability to work efficiently in a team environment or independently while working with new and emerging technology.

# Education

**Nova Scotia Community College – Database Administration**

* Developing in-depth skills in database design 2018 - 2020  
  SQL programming, security and database administration.

# Experience

## E-mail Operations | Government of Nova Scotia, Halifax NS | July 2019 – September 2019 (Work-Term)

* Provided support to clients migrating from on-premise to cloud or cloud to on-premise through Microsoft Exchange Server. Provided support for O365 and used Axios Assyst to provide solutions to tickets and issues. Used PowerShell to integrate local and cloud users into reports for analytics.

## Floor Support | Servicom, Sydney NS | 2015 – 2018

* Helped others when computer systems were down or having issues. Used analytical thinking when working around time sensitive computer issues. Created scripts and programs to help with efficiency while on the work floor. Sold products and services over the phone. Helped other coworkers when they were having troubles with both computer hardware and software.

## Pipefitter | Tahk, Alberta | 2014 – 2015

* Helped construct a canola plant while using various tools and equipment. Used saws-alls, concrete drills, mag drills, Victaulic press, performed work at heights, carried heavy equipment and tools around work area, read and created ISO schematics, operated various power tools, assembled piping and made sure my work was tidy and professional.

## Computer Repair | Personal Company, Sydney NS | 2010 – 2011

* Cleaned, operated and repaired broken computers and peripherals. Bought and assembled parts using hand tools, power tools and proper safety equipment. Created invoices, kept track of purchases and kept work area tidy and neat. Applied knowledge of security, network, interface and Windows operating systems to improve user experience.

# Qualifications

Strong understanding of MS Office applications (excel, word, PowerPoint, access)

Advanced troubleshooting support through GUI and command line

Advanced knowledge of virtualization and remote desktop support

Experience with various programming languages: Java, Python, CSS, HTML, VBScript,

VB, HTML5, SQL, N1QL, PowerShell

# Certificates

First Aid H2S Alive OHS CSTS

Fall Protection

# References

**Available upon request**